



**For Immediate Release**

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## **Lane Transit District**

### **LTD Rider Survey Considers Improvements To Service**

EUGENE, Ore. ---(Dec. 4, 2023)--- The year-long [LTD System Review](#) is underway now. Alongside hired the [consulting firm Nelson Nygaard](#), Lane Transit District will identify opportunities for improving fixed route service in the Eugene-Springfield area. They'll also examine rural route service to other communities in Lane County.

The System Review requires robust community engagement, including an on-board survey, virtual public meetings, and stakeholder discussions. Information gathered from these activities will be used to develop short- and long-term improvement recommendations.

LTD is also hosting two online Open House sessions to better understand service needs and priorities. These will take place Wednesday, Dec. 6th, 2023:

- 12:00 – 1:00 P.M.
- 6:00 – 7:00 P.M.

Anyone interested in attending can visit [LTD's Events Calendar](#) for more details and to register.

While the System Review won't result in any major changes, LTD is evaluating current and past performance and assessing COVID-19-related service reductions. LTD plans to identify service improvement options by the summer of 2024.

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### **About Lane Transit District (LTD)**

Lane Transit District (LTD) is a special district of the State of Oregon led by a seven-member volunteer board of directors appointed by Oregon's governor. LTD's budget is funded through a combination of fares, taxes paid by local employers and employees, and from state and federal sources. LTD lives its mission to connect our community by delivering more than 5 million annual passenger boardings from 30 fixed bus routes and two EmX Bus Rapid Transit lines. LTD's paratransit service, RideSource, provides more than 250,000 trips annually for people with disabilities and Medicaid recipients. More information about LTD is at [www.LTD.org](http://www.LTD.org).